



INTERNAL RULES

I. – GENERAL TERMS AND CONDITIONS

1. Conditions of admission and stay

To be admitted to enter, settle or stay on a campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and that these internal regulations are applied.

Staying on the campsite implies acceptance of the provisions of these rules and a commitment to comply with them.

No-one may take up residence on the campsite.

2. Police formalities

Minors unaccompanied by their parents will only be admitted with written authorisation from their parents.

In application of article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code on the Entry and Residence of Foreigners and the Right of Asylum), the manager is required to have foreign customers complete and sign an individual police form on arrival. This must include in particular

1° Full name ;

2° Date and place of birth; 3° Nationality;

4° habitual place of residence.

Children under the age of 15 may appear on the form of one of their parents.

3. Installation

The outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

4. Reception office

The reception office is open from 9 am to 7 pm.

At the reception desk, you will find all the information you need about the campsite's services, refreshment facilities, sports facilities, tourist attractions in the surrounding area and other useful addresses.

A system for collecting and dealing with complaints is available to customers.



5. Display

These rules and regulations are displayed at the entrance to the campsite and at the reception desk. They will be given to any customer who requests them.

For classified campsites, the classification category and the number of tourism or leisure pitches are displayed.

The prices of the various services are communicated to customers under the conditions laid down by order of the Minister for Consumer Affairs and can be consulted at reception.

6. Departure arrangements

Customers are asked to inform the reception office of their departure the day before. Customers intending to leave before the reception desk opens must pay for their stay the day before.

7. Noise and silence

Guests are asked to avoid any noise or chatter that might disturb their neighbours.

Sound equipment must be adjusted accordingly. Doors and boot lids must be closed as discreetly as possible. The manager ensures the peace and quiet of his customers and sets the following times during which there must be complete silence: from 11pm to 7am.

Dogs and other animals must never be allowed to run at large. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them. Pet faeces must be collected by their owners. Category 1 and 2 dogs are not permitted. Animals must be vaccinated.

8. Visitors

After having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them.

The customer may receive one or more visitors at reception. Campsite services and facilities are accessible to visitors. However, use of these facilities may be subject to a charge, which must be displayed at the entrance to the campsite and at the reception desk. Visitors' cars are not allowed on the campsite.

9. Vehicle traffic and parking

Inside the campsite, vehicle speed must be limited to 10km/h. Traffic is permitted from 7.30 a.m. to 10 p.m. Only vehicles belonging to campers staying at the campsite may circulate within the campsite. Parking is strictly forbidden on pitches usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not hinder traffic or prevent new arrivals from settling in.

10. Behaviour and appearance of facilities

Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities.

It is forbidden to dispose of waste water on the ground or in the gutters.

Customers must empty waste water into the facilities provided for this purpose.

Household waste, rubbish of any kind and paper must be disposed of in the appropriate bins.

Washing is strictly forbidden outside the bins provided for this purpose.

Hanging out washing is tolerated in the vicinity of the accommodation, provided that it is discreet and does not disturb neighbours. It must never be hung from trees.

Planting and floral decorations must be respected. It is forbidden to hammer nails into trees, cut branches or plant trees.

It is forbidden to demarcate the site of an installation by personal means, or to dig up the ground.

Any damage to vegetation, fences, grounds or campsite facilities will be charged to the person responsible.

The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

11. Security

a) Fire

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and must not be used in dangerous conditions.

A maximum of 2 x 12kg gas bottles (3kg for tents) will be allowed on each pitch.

In the event of fire, notify the management immediately. Fire extinguishers can be used if necessary.

A first-aid kit is available at the reception desk and in the restaurant.

b) Theft.

The management is responsible for items left at the office and has a general obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious person to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

12. Games

No violent or disruptive games may be played in the vicinity of the facilities. The meeting room may not be used for boisterous games. Children must always be supervised by their parents.

13. Dead garage

Unoccupied equipment may only be left on the site with the agreement of the management, and only in the location indicated. A charge may be made for this service.

14. Véhicules électriques

The electrical installations in our rental properties and at the charging points are not suitable for recharging electric vehicles. Therefore, it is strictly forbidden to connect an electric or hybrid vehicle to the electrical installations of the accommodation and charging points. In the event of infringement of this provision, the customer will be held responsible for any damage (short-circuit, fire, etc.), material or immaterial, caused by the connection, to the campsite and/or third parties. There is a recharging point in the reception car park.

15. Infringement of the internal rules

In the event of a resident disrupting the stay of other users or failing to comply with the provisions of these internal rules, the manager or his/her representative may, orally or in writing, if he/she deems it necessary, give the resident formal notice to cease the disturbance.

In the event of a serious or repeated breach of the internal rules, and after the manager has served formal notice to comply, the contract may be terminated.

In the event of a criminal offence, the manager may call in the police.

La Direction

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